

BCU's Shared Branching Communication Plan included multiple email touch points to ensure members were fully prepared with alternate ways to bank with us.

Subject Line: Shared Branch Access Update

What

When

Why

Alternatives


More info / FAQ

Contact

Feedback

ATM Finder

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As someone who accesses your BCU accounts at a Shared Branch location, we want to let you know that BCU will be discontinuing our participation in the Shared Branch network as of July 1, 2021. Our members come first in every decision that we make, and with the prevalence of easy-to-use digital alternatives, concerns regarding member experience, fewer credit unions participating, declining usage and increasing costs, we feel that now is the best time to continue to invest further in solutions that provide account access anytime, anywhere for all members.

Rest assured, you can continue to bank with BCU safely and conveniently using:

- [Digital Banking](#)
- [Mobile App](#)
- [Extensive ATM Network](#)
- [BCU Branches](#)

For more information about these options, visit the [Better Banking](#) page.

Have questions? Need help? A representative will be happy to assist! Call us at 800-388-7000, ext. 8949 or leave feedback [here](#). Thank you for allowing us to serve your financial needs.



Need assistance finding an ATM near you? Check out this video to learn more.

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